

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR THE TELECOMMUNICATIONS CARRIERS**

TYPE:    ☐ IXC    ☐ CLEC    ☐ ILEC    ☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

National Access Long Distance, Inc.

Company Name

PERSON.

678-436-5590

Telephone #:

Dba/fka

4330 South Lee Street

Mailing Address:

Buford

GA

30518

City, State, Zip Code

2000 Town Center, Suite 1900

Business Location

Southfield

MI

48075-1152

City, State, Zip Code

County

**REGISTERED AGENT INFORMATION**

Registered Agent:

Mailing Address:

City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following area**

- |     |  |                    |                  |
|-----|--|--------------------|------------------|
|     | Belinda  | Tibbitts           |                  |
| A.  | <b>General Manager</b> (Include Address if Different than above)   |                    |                  |
|     | 888-627-9399   | / 888-627-1921     | /                |
|     | Telephone Number   | / Facsimile Number | / E-mail Address |
|     | Suzanne  | Stebbins           |                  |
| B.  | <b>Customer Relations/Complaints Representative</b> (Include Address if Different than above)                          |                    |                  |
|     | 888-627-9399   | / 888-627-1921     | / info@na-ld.com |
|     | Telephone Number   | / Facsimile Number | / E-mail Address |
|     | Suzanne  | Stebbins           |                  |
| C1. | <b>Customer Relations/Complaints Representative for Escalated Complaints</b> (Include Address if different than above) |                    |                  |
|     | 888-627-9399   | / 888-627-1921     | / info@na-ld.com |
|     | Telephone Number   | / Facsimile Number | / E-mail Address |
|     | 888-627-9399   |                    |                  |
| C2. | <b>Customer Contact</b> (Toll Free Number)   |                    |                  |
| D.  | <b>Engineering Operations</b> (Include Address if different than above)  |                    |                  |
|     | 888-627-9399   | / 888-627-1921     | / info@na-ld.com |
|     | Telephone Number   | / Facsimile Number | / E-mail Address |
| E.  | <b>Test and Repair</b> (Include Address if different than above)   |                    |                  |
|     | 888-627-9399   | / 888-627-1921     | / info@na-ld.com |
|     | Telephone Number   | / Facsimile Number | / E-mail Address |
| F.  | <b>Emergencies</b> (During Non-Office Hours)   |                    |                  |
|     | 888-627-9399   | / 888-627-1921     | / info@na-ld.com |
|     | Telephone Number   | / Facsimile Number | / E-mail Address |

**RECEIVED**  
JAN 21 2020  
PSC SO  
MAIL / DMS

**G. Regulatory Officer** (Included Address if Different Address if different than above)

Telephone Number	/ Facsimile Number	/ E-mail Address
Tiesha	Monroe	Account Manager

4330 South Lee Street	Buford	GA	30518
-----------------------	--------	----	-------

678-436-5590 / 678-681-7580 / tmonroe@rtcteam.net

Telephone Number	/ Facsimile Number	/ E-mail Address
Tiesha	Monroe	

4330 South Lee Street	Buford	GA	30518
-----------------------	--------	----	-------

---

Telephone Number      / Facsimile Number      / E-mail Address

4330 South Lee Street      Buford      GA      Buford

678-436-5590 / 678-681-7580 / tmonroe@rtcteam.net

Telephone Number	/ Facsimile Number	/ E-mail Address
Tiesha	Monroe	

4330 South Lee Street                      Buford                      GA                      30518

678-436-5590 / 678-681-7580 / tmonroe@rtcteam.net

Telephone Number	/ Facsimile Number	/ E-mail Address
Tiesha	Monroe	

4330 South Lee Street      Buford      GA      30518

678-436-5590 / 678-681-7580 / tmonroe@rtcteam.net

Telephone Number / Facsimile Number / E-mail Address

4330 South Lee Street      Buford      GA      30518

678-436-5590 / 678-681-7580 / tmonroe@rtcteam.net

Telephone Number / Facsimile Number / E-mail Address

**Signature**

**This form was completed by**  
Account Manager

1/10/2020

**Title**

**Date**

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

**And**

**Attn: Jeanne Gordon**

Columbia, South Carolina 29201